

Dear valued clients, families, partners & community

What you need to know about SHIP during COVID-19



SHIPs commitment and response to COVID-19

At SHIP, clients, families, staff and partners are integral to the housing and service provision we offer in the community.

In response to COVID-19, SHIP has reviewed and assessed all programs and the impact on services, individuals and the community. To do our part and help slow the spread of the COVID-19 virus, some of SHIPs services are temporarily affected. While we will continue to operate in support of clients, all non health-related and food-related services will be cancelled for the immediate time being. Decisions are being reviewed on a daily basis with service updates and modifications taking place as necessary.

For SHIP... we are ensuring the highest level of infection prevention and control by the enhancement of sanitation and disinfection protocols at all of our locations. Staff are implementing social distancing, increased hand washing and staying home, should they feel unwell. We are monitoring information and implementing recommendations from all levels of Government and Public Health.

For the Community... groups and drop-ins will not be available until further notice. Visiting the SHIP main office is restricted to 'appointment only' and must be an urgent matter. SHIP is restricting visitors to all of our buildings.

For Clients and Families ... take care of yourself by being informed. Please be assured that support staff will be available to respond to you either in person or by phone with pre-screening for the safety of your visit.

Thank you for your understanding as we continue to respond proactively in our efforts to ensure the wellness of our community.

Please continue to check our website for new updates and resources. Below are a number of reputable and knowledgeable links and phone numbers for more information.

While these are unprecedented times, what remains true is our collective commitment to the mental health, physical health and wellness of staff, clients, families, and community.

Take care of yourselves and one another.

A handwritten signature in blue ink that reads "Laurie Ridler". The signature is fluid and cursive, written in a professional style.

Laurie Ridler
Chief Executive Officer

Updates and Service Disruptions

March 17, 2020

To help slow the rate of the COVID-19 virus, some of SHIPs services and programs are temporarily affected or closed until further notice. See below for updates.

- Peel Youth Village – community centre is temporarily closed
- All social recreational groups and drops in are suspended until further notice

Resources

<https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html>

http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/2019_guidance.aspx

<https://www.ontario.ca/page/2019-novel-coronavirus>

<http://www.peelregion.ca/coronavirus/>