

Updates

Hansen Tenant Steering Committee Looking for new members!

SHIP is recruiting Hansen tenants to be a part of the Hansen Tenant Steering Committee (TSC). Please note, tenants must be in good standing (up to date on their rent, no notices or letters of concern), and only one application per household is permitted.

If you are a Hansen tenant and are interested in submitting an application to be a part of the Hansen TSC, please connect with the Wellness Coordinator by email at rebecca.kaushal@shipshey.ca or phone at 647-449-4559.

Reporting Tenant Concerns & Maintenance Requests

Maintenance Requests

All maintenance requests require tenants to complete the maintenance request form. The form drop off box is located outside the Property Management Office on the main floor.

Tenant concerns

All tenant concerns require residents to complete a tenant concern form. The drop off box is located outside the Property Management Office on the main floor.



Hansen Community Newsletter February 2021

Hansen Community

2021 Virtual Town Hall Meeting Schedule

Thursday April 29
Thursday, July 29
Thursday, October 28

Hansen Town Hall - Repeat Coming Up!

DID YOU MISS THE JANUARY 29TH TOWN HALL?

If you were unable to attend the January 2021 Town Hall but would like an opportunity to obtain building updates and share questions or concerns, please watch for a February 2021 Town hall REPEAT meeting.

If you have any questions, please connect with the Hansen Wellness Coordinator.



Virtual Programs Coming Soon! Stay tuned for details!



Health & Safety is a priority at SHIP

Our doors are open to visitors and we want you to know the enhanced measures we've taken for your protection. We have introduced enhanced health and safety measures at our offices, our buildings where we operate and the communities we serve.

Here are some of the changes we have made for everyone's safety

- Mandatory protective face coverings when indoors
- Staff sanitization and COVID procedure training
- Visitor screening process for contractors on site
- Encouraging physical distancing with floor markings and poster reminders
- Sanitization and Personal Protective Equipment (PPE)

Wear your mask correctly:

- Wash your hands or use hand sanitizer before putting on your mask
- Put the mask over your nose and mouth and secure it under your chin
- Fit the mask snugly against the sides of your face, slipping the loops over your ears or tying the strings behind your head
- If you have to continually adjust your mask, it doesn't fit properly



Do:

- Wear a mask over your nose and mouth to help prevent getting and spreading covid-19
- Wear a mask in public settings when around people who don't live in your household, especially when indoors and when it may be difficult for you to stay 6 feet apart from people who don't live with you
- Wear a mask under your scarf in cold weather
- Keep a spare mask to replace one that becomes wet from moisture in your breath, snow or rain
- Store wet reusable masks in a plastic bag until they can be washed

Do Not:

- Put the mask around your neck or up on your forehead
- Touch the mask, and if you do,, wash your hands or use hand sanitizer

Important Notes—Bylaw Officers have been on site and can issue fines to anyone found not wearing a mask (without a health accommodation).
Public Health recommends the use of 3-ply masks.

Food Security & Contact Updates

Building Safety Contacts Who to Call for What

911 – **ALL** emergencies
Fire, health, safety

905-453-3311 – for residents who require Police assistance, but are **not** in an **emergency** situation (e.g. reporting thefts, vandalism, fraud) or for other situations where **no** person or property is in immediate danger

905-455-9693 - Property Administrator and Maintenance
Monday – Friday 8:30 a.m. – 4:30 p.m.

905-455-9693 – After Hours & Weekends for emergencies. Leave a brief message with your name and unit number.

Community Safety Smoking at Hansen

A reminder that Hansen is a **SMOKE-FREE** building. Tenants are reminded to utilize the designated smoking locations outdoors and to deposit cigarette butts into the appropriate on site receptacles.



Staff Connections

Property Services Manager - Crystal Quibell (New)
416.557.2758 | crystal.quibell@shipshey.ca

Property Administrator Olga Zelenenka
905-455-9693 | olga.zelenenka@shipshey.ca

Maintenance Staff Keith Pickles
Monday-Friday 8:30-4:30pm

Wellness Coordinator Rebecca Kaushal 905.450.1040 ex 221
rebecca.kaushal@shipshey.ca