

## 236 First Street Project – Fact Sheet | Q&A

SHIP has been providing services and housing for more than 30 years and in Dufferin since 2007 supporting more than 150 individuals in the community. We are a person-centered, person-focused organization, actively continuing to expand our capacity to provide health services and high quality housing to the communities we serve.

236 First Street was purchased to provide safe, affordable and permanent supportive housing to residents based on an identified need within Dufferin. Presently, SHIP has more than 65 individuals on our waitlist seeking supportive housing in Dufferin County.

Summer 2021, SHIP in collaboration with our Dufferin partners, operated a short term housing program providing temporary accommodation to individuals experiencing homelessness in Dufferin. This program has now closed.

The new development will be comprised of studio and 2-bedroom apartments, supporting the identified shortage of affordable housing.

### Building - Environment & Residents

It is SHIP's practice/protocol that any urgent medical or potentially criminal situation should be the subject of a 911 call initiated by whoever detects such a situation – resident, neighbour, staff. Residents are advised to make such calls, as are staff. When required, SHIP will not hesitate to have on-site overnight security presence. This is rare, but we would be ready.

The Residential Tenancies Act has strong provisions for managing difficult or challenging tenants. Because SHIP knows its tenants and supports them, it is rare for a tenant to leave SHIP housing.

### Questions

#### **What's the plan for ensuring the property is kept tidy? I.e. garbage, the grounds**

The 236 First Street property will meet the same high standards as our other capital properties.

#### **Will there be an on site presence at the building?**

SHIP typically has staffing presence Monday to Friday, 830a-430p.

#### **What type of agreement will residents be required to sign?**

Residents will sign a ~~standard~~ Care Service and Tenancy agreement and be supported through SHIP's Tenant Relations team on being a good neighbor and tenant.

#### **Will we be able to view the site plans?**

Draft unit and site layouts will be on the SHIP website when available – check here for regular updates [www.shipshey.ca/housing](http://www.shipshey.ca/housing).

### Communication / Engagement

Neighbourhood communications are and always will be important to SHIP. We have and will continue to provide transparent, timely, informative communication within and above the Ontario Planning Act requirements.

Community Advisory Committees have been a part of SHIP's engagement strategy for more than 30 years with great success. An advisory committee has been established for this project in support of:

- ✓ Providing neighbourhoods with education and awareness
- ✓ Promoting an understanding of SHIP services
- ✓ Working together on neighbourhood initiatives
- ✓ Advocating for neighbourhood infrastructure priorities

## Questions

### **More communication to the Community would be helpful.**

Community and client engagement is a key focus for all new SHIP projects. We build community engagement plans to ensure project messaging is clear and open to feedback. We began with initial community communications in September and October 2021. Three Community Information Sessions were held in November and December 2021 along with monthly newsletters and website updates. Check the [Project Page](#) to view.

### **Traffic, Road Safety and Pedestrian Safety**

SHIP is committed to the safety of all pedestrians within our property boundaries.

### **What will parking look like at the new space?**

As part of the zoning amendment, parking studies were conducted which concluded that existing parking would meet the expected demand and as a result, there is no need for the provision of additional parking.

### **Are there any plans to address the path from 236 First Street to the stores just south of the site?**

A new sidewalk has been approved and supported by Orangeville Council and is to be completed by the spring 2023 connecting Hansen Blvd and First Street enhancing the linkage of 236 First Street to the community. Note that supply chain issues may delay the completion of the project until that time.

### **Accessibility**

SHIP respects the dignity and independence of every individual. We are committed to giving people with disabilities the same opportunity to access our health services and housing supports as any other client or prospective client. SHIP is in compliance and continues to work towards implementation of the Accessibilities for Ontarians with Disabilities Act, 2005 (AODA), as demonstrated through our Policies and Procedures and our Multi-Year Accessibility Plan.

## Questions

### **I understand that the facility is one level which makes it ideal for persons with mobility struggles. Will disabled persons be eligible for housing there as well? Will there be any priority to disabled persons?**

There will be 3 units that are deemed to be accessible with barrier free washrooms; and kitchens with easily accessible counters and sinks.

### **Community Wellness**

SHIP operates within a framework of increasing client and family engagement and promoting community relations and wellness in the communities we serve.

### **Will the building support wellness and community connections?**

The location is ideal as there are goods and amenities within walking distance of the residential area as well as open space recreation in the rear of the building to create healthy environments including a community produce and floral gardens. There will be a well landscaped exterior which will improve the visual aesthetics of the neighbourhood.

### **How to connect with us**

#### **Who to contact about housing at the new site?**

- Visit the [Supportive Housing](#) page on SHIPs website
- Email [intake@shipshey.ca](mailto:intake@shipshey.ca)
- Call 905-795-8742 ext. 2230

#### **To learn more about the 236 First Street Project.**

- Click on our [Project Page](#) for the most recent Q&A and updates
- Visit our QR at the Project Site on 236 First Street
- Mail [236firststreet@shipshey.ca](mailto:236firststreet@shipshey.ca)

#### **Send your Project questions.**

- [236firststreet@shipshey.ca](mailto:236firststreet@shipshey.ca)

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