

**Financial statements** 

Services and Housing in the Province

March 31, 2023

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## Independent auditor's report

 Grant Thornton LLP

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To the Members of Services and Housing in the Province

#### Opinion

We have audited the financial statements of Services and Housing In the Province ("SHIP"), which comprise the statement of financial position as at March 31, 2023, and the statements of operations, changes in net assets and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of SHIP as at March 31, 2023, and its results of operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

#### **Basis for Opinion**

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of SHIP in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Other matter

We have not audited, reviewed or otherwise attempted to verify the accuracy or completeness of the schedule on page 16 of the accompanying financial statements.

## Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing SHIP's ability to continue as a going concern, disclosing, as applicable, matters related to a going concern and using the going concern basis of accounting unless management either intends to liquidate SHIP or to cease operations, or has no realistic alternative to do so.

Those charged with governance are responsible for overseeing SHIP's financial reporting process.

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#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue and auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due
  to fraud or error, design and perform audit procedures responsive to those risks, and obtain
  audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of
  not detecting a material misstatement resulting from fraud is higher than for one resulting from
  error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the
  override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of SHIP's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of
  accounting and, based on the audit evidence obtained, whether a material uncertainty exists
  related to events or conditions that may cast significant doubt on SHIP's ability to continue as
  a going concern. If we conclude that a material uncertainty exists, we are required to draw
  attention in our auditor's report to the related disclosures in the financial statements or, if such
  disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit
  evidence obtained up to the date of our auditor's report. However, future events or conditions
  may cause SHIP to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Grant Thouton LLP

Chartered Professional Accountants Licensed Public Accountants

Mississauga, Canada June 20, 2023

Audit | Tax | Advisory

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| Services and Housing in the Province<br>Statement of financial position   |  |   |
|---|--|---|
| March 31  | 2023   | 2022  |
| Assets  |  |   |
| Current<br>Cash and cash equivalents<br>Accounts receivable (Note 3)<br>Prepaid expenses  | \$ 9,320,544<br>2,032,221<br><u>1,620,135</u><br>12,972,900                            | \$ 9,118,189<br>4,243,786<br><u>916,463</u><br>14,278,438                             |
| Investments (Note 4)<br>Capital assets (Note 5)   | 2,766,177<br><u>70,512,769</u>   | 1,928,619<br><u>66,902,483</u>  |
|   | \$ <u>86,251,846</u>   | \$ <u>83,109,540</u>  |
| Liabilities   |  |   |
| Current<br>Accounts payable and accrued liabilities (Note 6)<br>Current portion of long-term debt (Note 7)<br>Program funding payable (Note 8)<br>Deferred contributions (Note 9) | \$ 1,788,373<br>380,276<br>7,663,296<br><u>1,524,361</u><br>11,356,306                 | \$ 2,258,025<br>369,855<br>7,379,111<br><u>1,960,211</u><br>11,967,202                |
| Long-term debt (Note 7)<br>Deferred capital contributions relating to capital assets (Note  | <b>18,513,594</b><br>10) <u>40,181,265</u><br><u>70,051,165</u>                        | 18,888,656<br><u>37,712,800</u><br><u>68,568,658</u>                                  |
| Net assets<br>Unrestricted<br>Internally restricted   | -  | -   |
| <ul> <li>Investment in capital assets</li> <li>Capital reserve</li> <li>Operating reserve</li> <li>Special projects reserve</li> <li>Externally restricted</li> </ul>             | 11,437,634<br>2,724,603<br>1,169,926<br>150,539<br><u>717,979</u><br><u>16,200,681</u> | 9,931,172<br>2,655,506<br>1,129,159<br>225,000<br><u>600,045</u><br><u>14,540,882</u> |
|   | \$ <u>86,251,846</u>   | \$ <u>83,109,540</u>  |

Commitments and contingency (Note 13)

On behalf of the Board:

Director andra Achore Director

# Services and Housing in the Province Statement of changes in net assets For the year ended March 31

|   | <u>।</u> | <u>Jnrestricted</u> |                               | In                        | terr | ally restricted             |                                       | Externally<br>restricted  |                      |                      |
|---|----------|---------------------|-------------------------------|---------------------------|------|-----------------------------|---------------------------------------|---------------------------|----------------------|----------------------|
|   |          | Operating           | nvestment in<br>apital assets | Capital<br><u>Reserve</u> |      | Operating<br><u>Reserve</u> | Special<br>Projects<br><u>Reserve</u> | Capital<br><u>Reserve</u> | 2023<br><u>Total</u> | 2022<br><u>Total</u> |
| Balance, beginning of year                      | \$       | -                   | \$<br>9,931,172               | \$<br>2,655,506           | \$   | 1,129,159                   | \$<br>225,000                         | \$<br>600,045             | \$ 14,540,882        | \$ 10,797,905        |
| Excess (deficiency) of revenue<br>over expenses | Э        | (295,136)           | (15,084)                      | 1,966,082                 |      | -                           | -                                     | 3,937                     | 1,659,799            | 3,742,977            |
| Invested in capital assets                      |          | -                   | 1,521,546                     | (1,521,546)               |      | -                           | -                                     | -                         | -                    | -                    |
| Interfund transfers                             | -        | 295,136             | <u> </u>                      | (375,439)                 |      | 40,767                      | <br>(74,461)                          | <br>113,997               | <u> </u>             | <u> </u>             |
| Balance, end of year                            | \$       |                     | \$<br>11,437,634              | \$<br>2,724,603           | \$   | 1,169,926                   | \$<br>150,539                         | \$<br>717,979             | \$ <u>16,200,681</u> | \$ 14,540,882        |

| Services and Housing in the Province<br>Statement of operations<br>Year ended March 31 | 2023              | 2022          |
|--|-------------------|---------------|
|  |                   |               |
| Revenue  |                   |               |
| Ontario Health Central   |                   |               |
| <ul> <li>Community Mental Health &amp; Addictions (CMH&amp;A)</li> </ul>               | \$ 17,531,180     | \$ 16,684,979 |
| - Community Support Services (CSS)   | 547,267           | 508,550       |
| <ul> <li>One-time funding</li> </ul>   | 65,083            | 375,402       |
| Region of Peel (ROP)   | 10,620,130        | 12,742,440    |
| Ministry of Health (MOH)   | 7,955,351         | 7,365,137     |
| Rental income  | 6,611,222         | 6,653,729     |
| Canadian Mental Health Association (CMHA) – Peel branch                                |                   | 2,157,365     |
| Deferred capital contributions recognized (Note 10)                                    | 1,647,329         | 1,410,217     |
| Other income (Note 11)   | 980,630           | 1,145,245     |
| Region of Waterloo (ROW)   | 476,559           | -             |
| Investment income (loss)   | 147,631           | (64,544)      |
|  | <u>48,739,747</u> | 48,978,520    |
| Expenses   |                   |               |
| Employee salaries  | 20,796,575        | 20,177,346    |
| Employee benefits  | 3,147,628         | 3,172,697     |
| Rent and associated costs  | 8,837,638         | 8,320,358     |
| Program costs  | 3,875,887         | 2,966,050     |
| Paymaster  | 2,968,616         | 2,994,855     |
| Buildings and grounds  | 2,538,319         | 2,281,020     |
| Amortization of capital assets   | 2,236,422         | 1,987,909     |
| Office, general and administrative   | 1,998,922         | 2,722,397     |
| Interest on long-term debt   | 554,249           | 567,649       |
| Sessional fees   | 125,692           | 45,262        |
|  | 47,079,948        | 45,235,543    |
| Excess of revenue over expenses  | \$ 1,659,799      | \$ 3,742,977  |

| Services and Housing in the Province<br>Statement of cash flows   |  |   |
|---|--|---|
| Year ended March 31   | 2023   | 2022  |
| Changes in cash and cash equivalents  |  |   |
| Operating activities<br>Excess of revenue over expenses<br>Items not involving cash   | \$ 1,659,799   | \$ 3,742,977  |
| Amortization of capital assets<br>Loss on disposal of capital assets  | 2,236,422  | 1,987,909<br>800  |
| Deferred contributions recognized<br>Deferred capital contributions recognized  | (3,733,496)<br><u>(1,647,329</u> )<br>(1,484,604)                                      | (3,641,674)<br>(1,410,217)<br>679,795   |
| Changes in non-cash working capital balances<br>Accounts receivable<br>Prepaid expenses<br>Accounts payable and accrued liabilities<br>Program funding payable<br>Deferred contributions received | 2,211,565<br>(703,672)<br>(469,652)<br>284,185<br><u>3,297,646</u><br><u>3,135,468</u> | (1,561,444)<br>(125,107)<br>(52,090)<br>1,695,963<br><u>4,127,304</u><br><u>4,764,421</u> |
| Investing activities<br>Net redemption of short-term investments<br>Net purchase of investments<br>Purchase of capital assets   | -<br>(837,558)<br><u>(5,846,708)</u><br><u>(6,684,266</u> )                            | 203,591<br>(1,128,882)<br><u>(3,619,018</u> )<br><u>(4,544,309</u> )                      |
| Financing activities<br>Deferred capital contributions received<br>Repayment of long-term debt  | 4,115,794<br><u>(364,641</u> )<br><u>3,751,153</u>                                     | 1,739,050<br><u>(354,507</u> )<br><u>1,384,543</u>  |
| Increase in cash and cash equivalents during the year   | 202,355  | 1,604,655   |
| Cash and cash equivalents, beginning of year  | 9,118,189  | 7,513,534   |
| Cash and cash equivalents, end of year  | \$9,320,544  | \$  |
| Cash  |  |   |
| Cash and cash equivalents<br>Restricted cash  | \$ 8,602,565<br><u>717,979</u>   | \$ 8,518,144<br><u>600,045</u>  |
|   | \$ <u>9,320,544</u>  | \$  |

March 31, 2023

### 1. Nature of operations

Services and Housing in the Province ("SHIP") is a not-for-profit organization incorporated without share capital under the laws of Ontario. SHIP provides safe, affordable housing for specialized populations, enabling them to live in the community in an atmosphere of support, cooperation, understanding and affordability. SHIP also provides counselling, employment and life skills training, health care and social support services to the populations served. It is a registered charity and, as such, is exempt from income tax and may issue income tax receipts.

### 2. Summary of significant accounting policies

### Basis of accounting

These financial statements have been prepared by management in accordance with Canadian accounting standards for not-for-profit organizations ("ASNPO"). ASNPO requires entities to select policies appropriate for their circumstances from policies provided in these standards. The significant accounting policies selected by SHIP and applied in these financial statements are as follows:

### Use of estimates

The preparation of financial statements requires management to make estimates and assumptions that affect the amounts recorded in the financial statements and notes to financial statements. These estimates are based on management's knowledge of current events and actions that SHIP may undertake in the future.

Significant estimates include useful lives of capital assets and valuation of other assets and liabilities. Actual results could differ from these estimates, the impact of which would be recorded in future affected periods.

### Net assets

SHIP maintains net asset categories as follows:

The unrestricted operating fund accounts for the general operating activities of SHIP.

Internally restricted funds include investment in capital assets which reflects the movement in the capital assets of SHIP, the capital reserve which was established for the purpose of providing a reserve for future capital costs, special projects reserve to fund any specific programs, projects or capital purchases that will help to meet the strategic goals of SHIP and operating reserve to provide an internal source of funds for sudden increases in expenses, one time unbudgeted expenses, unanticipated loss in funding or uninsured losses.

The externally restricted capital reserve was established for the special conditions forming part of the Certificate of Insurance with Canadian Mortgage Housing Corporation (CMHC) on the Hansen building which require SHIP to remit to Peoples Trust an amount that Peoples Trust is to maintain as a capital replacement reserve. The money held in reserve is to be used for major capital repairs and is subject to written consent of CMHC before the funds can be used. Peoples Trust may at its own discretion allow SHIP to draw on the funds for a major repair. Restricted cash represents the same balance.

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### 2. Summary of significant accounting policies (continued)

### **Revenue recognition**

SHIP follows the deferral method of accounting for contributions, which include donations and grants. Under this method, contributions restricted for future period expenses are deferred and are recognized as revenues in the year in which related expenses are incurred. Unrestricted contributions are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

Rental revenue is recognized in accordance with the terms of the lease agreements and collection is reasonably assured.

Interest and other income is recognized as revenue when earned.

#### Contributed services

Many volunteers contribute a significant amount of time each year. Due to the difficulty of determining their fair value, contributed services are not recognized or disclosed in the financial statements.

### **Financial assets and liabilities**

#### Initial measurement

Upon initial measurement, SHIP's financial assets and liabilities are measured at fair value, which, in the case of financial assets or financial liabilities that will be measured subsequently at amortized cost, is increased or decreased by the amount of the related financing fees and transaction costs. Transaction costs relating to financial assets and liabilities that will be measured subsequently at fair value are recognized in operations in the year they are incurred.

#### Subsequent measurement

At each reporting date, SHIP measures its financial assets and liabilities at amortized cost (including any impairment in the case of financial assets), except for investments which are measured at fair value.

With respect to financial assets measured at amortized cost, SHIP assesses whether there are any indications of impairment. When there is an indication of impairment, and if SHIP determines that during the year there was a significant adverse change in the expected timing or amount of future cash flows from a financial asset, it will then recognize a reduction as an impairment loss in operations. The reversal of a previously recognized impairment loss on a financial asset measured at amortized cost is recognized in operations in the year the reversal occurs.

### Cash and cash equivalents

Cash and cash equivalents include cash on hand, balances with bank and term deposits having maturity of three months or less or redeemable at any time without penalty.

March 31, 2023

### 2. Summary of significant accounting policies (continued)

### **Capital assets**

Purchased capital assets are recorded at cost. Contributed capital assets are recorded at fair value at the date of contribution. Asset repairs and maintenance costs are charged to expense. Betterments which extend the useful life of an asset are capitalized. When a capital asset no longer contributes to SHIP's ability to provide services, its carrying value is written down to its residual value.

Amortization is provided on a straight-line basis over the assets' estimated useful lives:

| Buildings                         | 10-75 | years               |
|-----------------------------------|-------|---------------------|
| Computer equipment                | 3     | years               |
| Furniture, equipment and vehicles | 5-10  | years               |
| Land improvements                 | 15    | years               |
| Leasehold improvements            |       | over the lease term |

Buildings include components such as general building, electrical, plumbing, heating and ventilation. These components are amortized over their respective estimated useful lives.

Capital assets are tested for impairment when events or changes in circumstances indicate that an asset might be impaired. The assets are tested for impairment by comparing the net carrying value to its fair value or replacement cost. If the asset's fair value or replacement cost is determined to be less than its net carrying value, the resulting impairment is reported in the statement of revenue and expenses. Any impairment recognized is not reversed.

### Deferred capital contributions relating to capital assets

Restricted donations and grants relating to the acquisition of capital assets are deferred and amortized over the life of the related capital assets. Amortization is reported as revenue in the internally restricted fund. Restricted donations and grants relating to assets which are not amortized are reported directly as increases to the internally restricted fund.

March 31, 2023

| 3.            | Accounts receivable                                       |   |                             | <u>2023</u>                                    | 2022   |
|---------------|---|---|-----------------------------|--|--|
| Fund          | eral receivables<br>ing receivable<br>rebate              |   |                             | \$ 229,077<br>984,300<br><u>818,844</u>        | \$    964,646<br>2,512,487<br><u>766,653</u> |
|               |   |   |                             | \$2,032,221                                    | \$4,243,786                                  |
| 4.            | Investments   |   |                             | <u>2023</u>                                    | <u>2022</u>                                  |
| E             | al funds:<br>Bonds<br>Equities<br>Alternative investments |   |                             | \$ 1,412,206<br>521,463<br>125,702             | \$ 1,099,204<br>694,962<br>134,453           |
| Fixed         | lincome   |   |                             | 706,806  |  |
|               |   |   |                             | \$2,766,177                                    | \$1,928,619                                  |
| 5.            | Capital assets  |   |                             | <u>2023</u>                                    | 2022   |
|               |   | Cost  | Accumulated<br>Amortization |  | Net<br><u>Book Value</u>                     |
| Build<br>Leas | improvements  | \$ 8,526,682<br>14,489<br>77,789,626<br>1,218,912 | \$                          | \$ 8,526,682<br>7,142<br>61,079,034<br>684,636 | \$7,908,253<br>8,367<br>58,674,427<br>69,568 |
| а             | nd vehicles<br>puter equipment                            | 487,875<br><u>98,336</u>                          | 277,995<br><u>92,941</u>    | 209,880<br><u>5,395</u>                        | 210,493<br><u>31,375</u>                     |
|               |   | \$ <u>88,135,920</u>                              | \$ <u>17,623,151</u>        | \$ <u>70,512,769</u>                           | \$ <u>66,902,483</u>                         |
|               |   |   |                             | <b>A</b> = A + = A = A + A                     |  |

Included in Buildings above, cost of building purchased for \$5,317,824 is currently under construction and has not been placed into use as of year end and therefore, no amortization expense has been recorded for this building.

### 6. Accounts payable and accrued liabilities

Included in accounts payable and accrued liabilities is \$10,848 (2022 - \$246,242) in government remittances payable.

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| 7. Long-term debt   | <u>2023</u>                    | <u>2022</u>                    |
|---|--------------------------------|--------------------------------|
| Mortgage payable, interest at 2.9% per annum calculated semi-annually, repayable in monthly payments of \$72,140, due June 2027.    | \$ 18,774,956                  | \$ 19,094,420                  |
| Mortgage payable, interest at 2.15% per<br>annum calculated semi-annually, repayable in<br>monthly payments of \$4,497, due October |                                |                                |
| 2025.   | 139,774                        | 190,166                        |
| Loan financing fees   | <u>(20,860</u> )<br>18,893,870 | <u>(26,075</u> )<br>19,258,511 |
| Current portion   | (380,276)                      | (369,855)                      |
|   | \$ <u>18,513,594</u>           | \$ 18,888,656                  |

The mortgage of \$18,774,956 with Peoples Trust is secured by:

- i) First mortgage charge against the lands and improvements;
- ii) General assignment of rents and/or leases;
- iii) General assignment of all insurance proceeds;
- iv) General security agreement charging all personal property attached to or relating to the project to be constructed on the lands; and
- v) Environmental indemnity granted by the borrower and each covenantor.

The mortgage of \$139,774 with Peoples Trust is secured by

- i) First mortgage charge against the lands and improvements; and
- ii) General assignment of rents and/or leases.

Principal repayments for the next five years are as follows:

| 2024<br>2025<br>2026<br>2027<br>2028  | \$ 380,276<br>390,993<br>383,976<br>358,457<br><u>17,380,168</u><br>\$ <u>18,893,870</u> |   |
|---|--|---|
| 8. Program funding payable  | <u>2023</u>  | 2022  |
| Balance, beginning of year<br>Add: surplus funding for the year<br>Less: repayment of prior surplus | \$    7,379,111<br>284,185<br>   | \$ 5,683,148<br>1,783,180<br><u>(87,217</u> ) |
| Balance, end of year  | \$_7,663,296   | \$  |

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### 9. Deferred contributions

Deferred contributions represent resources received during the year for which expenses have not yet been incurred. Changes in the deferred contributions balance reported are as follows:

|  | <u>2023</u>                                      | <u>2022</u>                              |
|--|--|--|
| Balance, beginning of year<br>Add: amounts received during the year<br>Less: amounts recognized as revenue during the year | \$ 1,960,211<br>3,297,646<br><u>(3,733,496</u> ) | \$ 1,474,581<br>4,127,304<br>(3,641,674) |
| Balance, end of year   | \$ 1,524,361                                     | \$                                       |

### 10. Deferred capital contributions relating to capital assets

Deferred capital contributions relating to capital assets include unamortized portions of contributed capital assets and restricted contributions with which SHIP's capital assets were originally purchased.

The changes for the year in the deferred capital contributions balance reported are as follows:

|  | <u>2023</u>                                       | <u>2022</u>                                       |
|--|---|---|
| Balance, beginning of year<br>Add: contributions received during the year<br>Less: amounts amortized | \$ 37,712,800<br>4,115,794<br><u>(1,647,329</u> ) | \$ 37,383,967<br>1,739,050<br><u>(1,410,217</u> ) |
| Balance, end of year   | \$ <u>40,181,265</u>                              | \$ 37,712,800                                     |

### 11. Other income

Other income consists of contributions received from:

|                               |     | <u>2023</u> |     | <u>2022</u> |
|-------------------------------|-----|-------------|-----|-------------|
| Outreach                      | \$  | 210,352     | \$  | 236,996     |
| Hansen                        |     | 183,463     |     | 160,454     |
| Reserve                       |     | 113,272     |     | 390,380     |
| Peace Ranch                   |     | 101,231     |     | 80,802      |
| Kerry's Place Autism Services |     | 85,278      |     | 82,693      |
| Other                         |     | 287,034     |     | 178,309     |
| Assisted Living Services      | -   | <u> </u>    | -   | 15,611      |
|                               | \$_ | 980,630     | \$_ | 1,145,245   |

March 31, 2023

### 12. Economic dependence

Operations of SHIP depend to a large extent upon the funding that it receives from the Provincial and Municipal Governments. Any significant reduction in this source would significantly curtail SHIP's ability to offer a complete range of programs.

### 13. Commitments and contingency

i) Commitments

The minimal annual lease payments for SHIP's buildings for the next five years and thereafter are as follows:

| 2024       | \$<br>330,291 |
|------------|---------------|
| 2025       | 243,532       |
| 2026       | 250,887       |
| 2027       | 253,164       |
| 2028       | 253,619       |
| Thereafter | 141,608       |

SHIP has purchased buildings during 2023 and 2022 which are going through renovations. The capital commitment related to the renovations is \$3,377,741.

ii) Contingency – Forgivable loans

SHIP over the years has received different grants by way of forgivable loans from the Region of Peel (ROP) for the purchase of land and construction of buildings which will create affordable and supportive housing for the people who suffer from mental illness and other eligible people.

The grants have been given in the form of interest-free loan as well as interest-bearing loans. SHIP may earn forgiveness of the loans at a rate of 5% per year for twenty years, at the ROP's discretion, provided the related project remains in compliance with the terms and conditions of the respective agreement. The interest on the interest-bearing loans accrues at the rate annually given in the respective agreement. However, if SHIP is in compliance of the agreement, the interest is automatically forgiven each year. The day after the 20 year anniversary of the respective agreement, if all terms of the agreement have been fulfilled, the loan will be fully forgiven. The summary of the grants is as follows:

### **Henderson Avenue Building**

During 2010 and 2011, SHIP received grants of \$2,200,000 and \$3,900,000. The forgivable loans are secured by a first charge on the land and building with a net book value of \$3,544,314 (2022 – \$3,681,123).

March 31, 2023

### 13. Commitments and contingency (continued)

ii) Contingency – Forgivable loans (continued)

### Hansen Road Building Construction

During fiscal 2014, SHIP received grants of \$1,537,500 and \$30,750,000. The forgivable loans are secured by collateral mortgage on the land and building with a net book value of \$51,776,132 (2022 - \$53,231,061).

### Hansen Road Building Construction Phase 2

During fiscal 2018, SHIP received grants of \$4,143,475 and \$3,956,525. The forgivable loans are secured by assignment of rents and third charge against the Hansen Road building equal to the value of the loan.

SHIP believes that it is more likely than not that they will continue to be in compliance with conditions in the respective agreements. As a result, these grants have been recognized as a deferred capital contribution.

### 14. Financial instrument risk

#### Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of the changes in the market interest rates. SHIP is exposed to interest rate risk on its fixed rate financial instruments as their value will change with market fluctuations.

SHIP is exposed to changes in interest rates related to its long-term debt. SHIP's primary objective is to ensure the security of principal amounts invested and provide for a high degree of liquidity, while achieving a satisfactory return.

SHIP holds fixed rate long-term debt which subjects SHIP to an interest rate risk on refinancing.

There have not been any changes in the risk from the prior year.

### Credit risk

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation. SHIP is exposed to credit risk resulting from the possibility that a counterparty to a financial instrument defaults on their financial obligations; if there is a concentration of the transactions carried out with the same counterparty; or of financial obligations which have similar economic characteristics such that they could be similarly affected by changes in economic conditions. SHIP's financial instruments that are exposed to concentrations of credit risk relate primarily to its accounts receivable. SHIP provides credit to its clients in the normal course of operations.

SHIP mitigates credit risk on its receivables through diversification of its client base and limiting its exposure to any one client.

There have not been changes in the risk from the prior year.

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### 14. Financial instrument risk (continued)

### Liquidity risk

Liquidity risk is the risk that SHIP will encounter difficulty in meeting its obligations associated with financial liabilities. Liquidity risk includes the risk that, as a result of operational liquidity requirements, SHIP will not have sufficient funds to settle a transaction on the due date; will be forced to sell financial assets at a value, which is less than what they are worth; or may be unable to settle or recover a financial asset. SHIP is exposed to this risk mainly in respect of its accounts payable and accrued liabilities, program funding payable, long-term debt and commitments.

SHIP's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient cash flows to fund its operations and to meet its liabilities when due, under both normal and stressed conditions. SHIP maintains a portion of its invested assets in liquid securities.

There have not been any changes in the risk from the prior year.

### 15. Dufferin Youth Shelter

In January 2021, Dufferin Youth Shelter (also called Choices Youth Shelter ("Choices")) passed a resolution that resulted in SHIP becoming one of four members. At that time, SHIP appointed all remaining members. As of March 31, 2022, SHIP directors represented two of the five directors on the Choices board of directors and it was determined for fiscal 2022 that SHIP had influence over Choices through this arrangement. As at March 31, 2023, SHIP directors represented only one of the five directors on the Choices board. As a result, SHIP no longer has influence over Dufferin Youth Shelter.

| (Unaudited)<br>Year ended March 31                        | 2023                | 2022              |
|---|---------------------|-------------------|
| Revenues  |                     |                   |
| Central West Home and Community Care Support Services     |                     |                   |
| - CMH&A   | \$ 17,882,499       | \$ 17,291,668     |
| - CSS   | 587,267             | 508,550           |
| - (One-time funding)                                      | 520,083             | 530,641           |
| Region of Peel (ROP)                                      | 10,620,130          | 12,742,440        |
| Ministry of Health (MOH)                                  | 9,121,985           | 9,203,050         |
| Rental income   | 7,809,186           | 7,462,751         |
| Canadian Mental Health Association (CMHA) – Peel branch   | 2,157,365           | 2,157,365         |
| Other income  | 1,801,061           | 1,550,174         |
| Deferred capital contributions recognized                 | 1,647,329           | 1,410,217         |
| Region of Waterloo (ROW)                                  | 476,559             | 1,410,217         |
| Investment income (loss)                                  | 147,631             | (64,544)          |
|   | <u> </u>            | <u>(0+,0++</u> )  |
| Gross revenues  | 52,771,095          | 52,792,312        |
| Less: Paymaster   | (2,968,616)         | (2,994,855)       |
| Less: Deferred MOH funding used to purchase capital items |                     | (780,497)         |
| Less. Defende morrianaing used to purchase supraments     | <u>(1,720,707</u> ) | <u>(100,401</u> ) |
| Net revenues  | 48,073,712          | <u>49,016,960</u> |
| Expenses  |                     |                   |
| Employee salaries   | 21,015,343          | 20,353,795        |
| Rent and associated costs                                 | 10,035,602          | 9,165,544         |
| Employee benefits   | 3,190,763           | 3,208,745         |
| Program costs   | 3,875,887           | 2,966,050         |
| Office, general and administrative                        | 2,557,450           | 2,914,829         |
| Buildings and grounds                                     | 2,538,319           | 2,281,020         |
| Amortization of capital assets                            | 2,236,422           | 1,987,909         |
| Interest on long-term debt                                | 554,249             | 567,649           |
| Sessional fees  | 125,692             | 45,262            |
|   | <u>46,129,727</u>   | 43,490,803        |
| Excess of revenues over expenses before undernoted        | 1,943,985           | 5,526,157         |
| Recoveries and transfers                                  | (284,186)           | (1,783,180)       |
| Excess of revenues over expenses for the year             | \$                  | \$3,742,977       |

### Services and Housing in the Province Schedule of revenues and expenses (Unaudited)